

Efficiency, Compliance, Cost  
Reduction...delivered

## The Background



Fujitsu Siemens Computers is the leading European IT Infrastructure Provider. Founded in 1999, the company is present in all key markets in Europe, Africa and the Middle East serving large, small or medium-sized companies or private consumers, while its Infrastructure Services division is active in 170 countries with approximately 10,500 employees.

Previously, Fujitsu Siemens Computers employees had used a manual system, where paper forms with stapled receipts were submitted for manual approval and payment. This was slow for employees, failed to provide visibility of expenditure and for tracking claims, and did not enforce the company expense policy. In addition, it did not promise tax or VAT compliance. Fujitsu Siemens Computers turned to Europe's leading end to end expense management provider, **GlobalExpense**, to provide the answer.

## The Challenges



The **GlobalExpense** service is far more than a simple software solution. By choosing **GlobalExpense**, Fujitsu Siemens Computers selected a service that entirely removes the painful process of validating and auditing every single receipt.

Instead, the employees are able to make and track claims anywhere and at any time. The company is also able to set approval rules, to ensure that the employee expense claims submitted are on items covered within the expense policy.

The 100% receipt audit service delivers an additional level of security for Fujitsu Siemens Computers, whilst ensuring compliance and delivering in depth information on its expense spend. There are also cost reductions that can be realised, thanks to better expenses spend controls and re-directing resources to business critical activities.

By adopting **GlobalExpense**, Fujitsu Siemens Computers was guaranteed to remain 100% compliant with tax and VAT legislation. Fujitsu Siemens Computers also benefitted from detailed reporting for each employee and administrator and dedicated Account Management to ensure that the system is used to its fullest capacity, provided the reporting the business required.

The change from the previous system was handled smoothly, with swift implementation of the **GlobalExpense** system and training provided to ensure quick adoption and fast ROI for the company.

## KEY FACTS



*Client*

## Fujitsu-Siemens Computers



**Annual Expense Spend:**  
£2.3 million

**No. of receipts per month:**  
7,500 on average per month

**Number of claimants:**  
560 on average per month

**Previous system:**  
Excel based paper system

## KEY BENEFIT

**Detailed reporting,  
quick payment and  
easy use for employees,  
policy enforcement and  
instant compliance with  
any changes to tax and  
VAT regulations**

### The Impact



**GlobalExpense** went live with Fujitsu Siemens Computers in November 2004. The company transferred the painful and costly processing and validation functions to **GlobalExpense's** dedicated European Validation and Audit Centre, freeing up valuable resources to add value to the business. In addition, the company is benefiting from instantaneous compliance with the changes in VAT and Income Tax regulations.

Employees are now able to make and track all their submitted claims simply by logging onto the system wherever they are, and are quickly paid into the account of their choice. The detailed reporting has allowed the business to determine who is spending, how much, and on what – and employees are able to pull detailed reports with a few clicks of the mouse, tracking their expense claims through from submission to payment.

### CLIENT QUOTE



**Fujitsu-Siemens  
Computers' Expenses  
and Finance  
Administrator Rachel  
Tagg said:**



*GlobalExpense is straightforward to use and is a valuable system to our company.*

*We previously used a manual system with a lot of paperwork and manual approval, so this change has been a great benefit. Also I would like to point out the staff at GlobalExpense are always helpful*



***GlobalExpense – Europe's number one end to end expense management solution. Take control and cut costs with GlobalExpense!***