

The Background



May Gurney is a support and construction service company that provides maintenance and enhancement services to the highways, rail, utilities, municipal waste and general infrastructure markets.

During the company's AIM flotation in 2006, the due diligence finding highlighted employee expense management as an area of risk. May Gurney selected the UK's leading expense management provider **GlobalExpense** for a complete solution.

The Challenges



One of the issues that was faced with May Gurney was the existing system. "We ran an archaic paper-based system," explains Janine Daynes, Central Finance Manager at May Gurney. "In the payroll team, at least one person was occupied full-time with inputting expense claims, checking and reviewing them. The process was time consuming, troublesome and a nuisance. Desks were piled high with claim forms and the phones buzzed with queries and complaints."

As well as removing this onerous task and freeing up additional resources for business critical operations, May Gurney was a conservative company who had never previously outsourced a function. There were concerns that the cultural change might be a barrier, and Janine commented: "We had big questions regarding both whether outsourcing as a concept would work with May Gurney's culture and also the learning curve involved in making a new system fit with the company's existing system. A key success criteria for us was whether the **GlobalExpense** system would be accepted by employees."

The Impact



After looking at the software-only solutions in the market, May Gurney's Finance Director Nick Bean chose **GlobalExpense** because of its 100% receipt validation service, its legislative compliance, and its passionate commitment to delivering value to their clients, as well as the dedication of the people behind it. The system was implemented and went live on the 1st of October 2007, providing an expense management solution for up to 1000 expense claimants within May Gurney.

Both the expense claiming employees and the company have been delighted with the service, and are now working with **GlobalExpense** to develop a more robust expense policy, driving further savings for the company.

Efficiency, Compliance, Cost Reduction...*delivered*

KEY FACTS



Client

May Gurney

MAY GURNEY

Expense spend: £2 million

Number of claimants: 800

Previous system: Paper based

Key Benefit: A comprehensive, 100% compliant solution freeing up resources for business critical operations and guaranteeing 100% receipt validation.

CLIENT QUOTE



May Gurney's Finance Director Nick Bean said:



*Other web-based systems didn't offer full validation of expense receipts and were unable to guarantee legislative compliance which was a key factor for us. We wanted to transfer the administration burden of processing employee expenses out of the finance team. **GlobalExpense** ticked both these boxes and I was very impressed by **GlobalExpense's** passion for its service.*

