

Efficiency, Compliance, Cost Reduction...*delivered*

The Background



McGrigors LLP is one of the UK's most dynamic legal practices. They offer their clients local and national access to wide ranging legal advice, based in London, Edinburgh, Glasgow, Belfast, Aberdeen, Manchester and the Falkland Islands. McGrigors has 83 Partners and more than 350 lawyers, both based in their offices across the UK and overseas.

Following a merger with another law firm in 2002, McGrigors found themselves using a bespoke software solution tailored from a software provider. Whilst the process did reduce the paperwork involved, it failed to provide adequate reporting and quality information. Furthermore, the system failed to provide a proper authorisation and checking service.

In 2006, the decision was taken for McGrigors to look for a new solution to meet their requirements for clear and detailed reporting, and improved visibility of expense spend. To deliver the complete end to end expense management solution that they needed, they turned to the UK's leading expense management solution, **GlobalExpense**.

The Challenges



The key areas that were highlighted as problems by McGrigors included:

Reporting - the previous system did not provide detailed reports, necessary for re-charging expenses to client accounts

Approval - the previous system failed to impose proper checks and scrutiny on the amounts claimed, or what business reason there was for the expense

The firm initially approached a software provider to investigate their solution, but discovered that their system would be too expensive and would not deliver the depth of reporting they needed. McGrigors also considered building their own expense management system, which would have been little more than a spreadsheet and stapled receipts. Realising that this would be inefficient and would leave the painful burden with the firm, they turned to **GlobalExpense**.

GlobalExpense's unique offering ticked all the boxes for this law firm. The system promised and delivered claim checking for all claims, improved VAT recovery, greater visibility of the expense spend, and vastly improved reporting. The implementation of the system went well, with a minimum of disruption for the firm.

KEY FACTS



Client

McGrigors LLP

Number of claimants:

330 individual claimants per month

Previous system:

Bespoke software solution following merger

KEY BENEFIT

Improved reporting, high quality information and data analysis on expense spend, better control and monitoring of expense spend

The Impact



GlobalExpense went live with McGrigors in March 2006, with an ongoing roll-out to all offices. **GlobalExpense** now handles approximately 2000 receipts per month for the firm. They are happy with the improved information from the in depth reports provided. They are now able to call up reports on individual claimants and spending patterns in specific areas in an instant.

They are looking forward to continuing to develop their experience of the **GlobalExpense** service, building reports to track the percentage of expense claims charged back to clients and the use of specific suppliers for services.

CLIENT QUOTE



**McGrigors LLP's
Financial Controller,
David Gattens, said:**



*I'm delighted with our experience of **GlobalExpense**. After our previous software system, it has been great to be able to get the detailed reports we need on our expenses, when we need it. I am particularly pleased that we can cut out unapproved claims, ensuring that what we spend on expenses is for a business reason. I look forward to developing our relationship with **GlobalExpense** further.*



GlobalExpense – Europe's number one end to end expense management solution. Take control and cut costs with GlobalExpense!