

### The Background



Meridian Business Support is one of the UK's leading recruitment companies, and was founded in 1989 in Altrincham. Its national coverage consists of 7 specialist recruitment and 3 Consultancy Operations. It is now the 12th largest privately owned recruitment company in the UK.

Meridian Business Support operates out of 74 nationwide branches, with 270 staff covering Construction, Commercial, Education, Health, Industrial, International and On-Site markets supplying over 5,500 temporary staff on a weekly basis and placing 1,500 permanent candidates per year. The Meridian Group also operates Training, Debt Collection and Executive Search consultancies.

The previous expenses solution placed a heavy administrative burden on the business and called for paper claims and receipts to be sent to a central office. When Meridian Business Support decided to seek a comprehensive expense management solution, they came to **GlobalExpense**, the leading end to end expense management solution in Europe.

### The Challenges



The previous system in place at Meridian Business Support called for claimants to complete a paper form, attach receipts and then send them to the line manager. They would then have to approve the claim and forward it to the Accounts Department, with payments only processed once a month.

By using **GlobalExpense**, Meridian Business Support now offers their employees the ability to submit and track their expense claims any time and anywhere, thanks to the online submission. In addition, employees can choose whichever account they would like to have the money paid into, and are paid much more rapidly.

One of the key areas addressed by **GlobalExpense** was the application of business rules to help to ensure that expense claims were only approved and paid when they fell within business parameters. This helped to cut down on excessive claims, and any claims submitted and approved outside business rules are clearly identifiable by the system.

The entire claims process is now transparent, and detailed reports can be run on all claims made, whether approved and paid or not, with a few clicks of a button. The paper burden has been removed from the Accounts department and these resources have been redeployed on business critical activities to add value to Meridian Business Support.

Efficiency, Compliance, Cost Reduction...*delivered*

### KEY FACTS



Client

## Meridian Business Support



MERIDIAN BUSINESS SUPPORT  
THE RECRUITMENT SPECIALIST

**No. of receipts per month:**  
Approximately 1,600 receipts per month

**Number of claimants:**  
200 per month on average

**Previous system:**  
Paper system requiring submission to Accounts department

### KEY BENEFIT

**A 100% compliant solution providing in depth reporting, quick payment and freeing up resources within Meridian Business Support for business critical activities!**

### The Impact



Meridian Business Support went live with **GlobalExpense** in 2005. They are now seeing the benefits of **GlobalExpense**, with faster payments to employees, a paper-free environment and the ability to run detailed reports and take control of their employee expenses.

Credit card expenditure is tracked within days of being incurred as the credit card transactions are automatically submitted to the **GlobalExpense** system. The reporting functionality, tax and VAT compliance are especially useful at the tax year end when reports to HMRC have to be compiled.

Furthermore, the implementation of **GlobalExpense's** Mileage Verification feature has given Meridian Business Support the ability to ensure that the mileage being claimed is correct. Meridian Business Support has reported significant reductions in their mileage spend. The process is faster for the claimant as well as they only need to enter the postcodes, rather than tallying mileage travelled.

### CLIENT QUOTE



**Meridian Business Support's Finance Director, Jeanette Barrowcliffe, said:**



*Once the initial set up is complete and staff understand what is required and how the system works, the system becomes easy to use and in the current climate an indispensable tool in the Finance Department's toolbox. In addition the **Global Expense** staff are always extremely helpful. I would have no hesitation recommending **GlobalExpense** to others.*



***GlobalExpense – Europe's number one end to end expense management solution. Take control and cut costs with GlobalExpense!***